

## **2018 Vilano Fest Tour of Homes – Frequently Asked Questions (FAQ's)**

### ***Where do I pick up my tickets?***

- Tickets are emailed to your email address when you purchase them. You can print your tickets at home and bring them or show your electronic tickets on your mobile device at the main Trolley stop (corner of Poplar Ave and Vilano Road) in order to receive a wristband and Tour of Homes Guide Book. Should you lose your ticket, you will show your ID at the entrance and the staff will have a back up list with your information.
- No wristbands or Tour booklets may be picked up at any home.

### ***Where does the tour begin?***

- At the corner of Poplar Ave and Vilano Rd in Vilano Beach – where you will pick up your wristband and Tour of Homes booklet.

### ***What time is the Tour of Homes?***

- The Tour of Homes begins at 10:00 a.m. and ends at 6p.m.

### ***How many stops are on the tour?***

- Six, not including the main Trolley stop where you begin and end your tour.

### ***Where does it take you in Vilano and North Beaches?***

- You'll begin in Vilano Beach Town Center, work your way through Old Vilano and then tour North Beach and Surfside.

### ***When is the last Trolley set to depart?***

- The final Trolley will depart the main Trolley stop at approximately 4:30 p.m. The trolleys will continue to pick up guests from homes with a final drop off at the main Trolley stop at 6:00 p.m.

### ***Can you take them in any order?***

- The Trolley will go in a specific order on a specific route. Some attendees who choose to walk or ride their bikes can choose the order of their choice; however, there is no parking at the stops so cars are not allowed. All attendees must start at the main Trolley stop at Vilano Rd and Poplar Ave.

### ***Can I drive my own car?***

- There is no parking at the stops so driving is discouraged. At Castle Otttis specifically, attendees in their own cars will not be allowed to park in the area.

***How long will it take to visit all locations?***

- This of course will vary by guest; however, a good estimate would be 2-3 hours.

***Where do I park and is there a charge to park?***

- Parking is allowed in Vilano Beach town center at no charge. There are parking spots on the street and you will see signs on the event day for additional parking.

***Are homes handicap accessible?***

- Many of the homes are multi-story and with steps for the entrance so handicap accessibility is limited. Castle Otttis is not handicap accessible and the walk from the Trolley stop to the entrance is a gravel pathway.

***Is this a self-guided tour?***

- At the main trolley stop when you check in, you will receive a Tour booklet which highlights features about each location. In addition, each home will have several docents who will be able to guide you through the homes and answer questions about the homes.

***Are there any areas where I must walk? How far?***

- Yes, The Old Town Trolley will provide transportation to each stop on the Tour. Walking from the trolley stops to the home entrances is required and through the homes as well. Some may choose to walk from home to home in Surfside where some of the homes are close together.

***Are there any stairs to climb?***

- Yes, most of the homes are multi-story.

***Do you have a refreshment area?***

- Yes, the old Vilano firehouse will be a stop on the tour. Here, you can purchase water. Also, some of Vilano's favorite restaurants will celebrate the day with you by providing you a taste of some of their best menu items.

***If I take the water shuttle from downtown St Augustine, how far is the walk from the pier to the main Trolley stop?***

- It's approximately 1/5 of a mile (or a 5 minute walk).